

Manorcroft Primary School



Data Protection Policy



Data Protection Policy

1. Aims:

- Manorcroft Primary School aims to ensure that all personal data collected, stored, processed and destroyed about any natural person, whether they be a member of the school workforce, pupil, parent, Governor, visitor, contractor, consultant, or any other individual, is done so in accordance with the General Data Protection Regulation (UK GDPR), Data Protection Act 2018 (DPA 2018), Data (Use and Access) Act (DUAA) 2025 and the Privacy & Electronic Communications (EC Directive) Regulations (PECR) 2011.
- This policy applies to all personal data collected, stored, processed and destroyed by Manorcroft Primary School, regardless of whether it is in paper or electronic format, or the type of filing system it is stored in, and whether the collection or processing of data was, or is, in any way automated.

2. Legislation & Guidance:

- This policy meets the requirements of the GDPR and the provisions of the DPA 2018. It is based on guidance published by the Information Commissioner’s Office (ICO) on the GDPR and the ICO’s Code of Practice for Subject Access Requests. It is also based on the ICO guidance on GDPR, and information provided by the Article 29 Working Party.
- Additionally, it meets the requirements of the Protection of Freedoms Act 2012, ICO’s code of practice in relation to video surveillance, and the DBS Code of Practice in relation to handling sensitive information. Furthermore, this policy complies with the Education (Pupil Information) (England) Regulations 2005, which gives parents the right of access to their child’s educational record.

3. Definitions:

Term	Definition
Data Controller	The natural or legal person, public authority, agency or other body which, alone or jointly with others, determines the purposes and means of the processing of personal data.
Data Processor	A natural or legal person, public authority, agency or other body which processes personal data on behalf of the controller, following the controller’s instruction.
Data Subject	The identified or identifiable individual whose personal data is held or processed.
Consent	Freely given, specific, informed and unambiguous indication of the data subject's wishes via a statement or by a clear affirmative action, signifying agreement to a specific processing of personal data relating to them.
Personal Data	Any information relating to an identified or identifiable natural person ('data subject'); an identifiable natural person is one who can be identified, directly or indirectly, in particular by reference to an identifier such as a: <ul style="list-style-type: none"> • Name • An identification number • Location data • An online identifier • One or more factors specific to the physical, physiological, genetic, mental, economic, cultural or social identity of that natural person
Special Categories of Personal Data	Personal data which is more sensitive and so needs more protection, including information about an individual’s: <ul style="list-style-type: none"> • Racial or ethnic origin



	<ul style="list-style-type: none"> • Political opinions • Religious or philosophical beliefs • Trade union membership • Genetics • Biometrics (such as fingerprints, retina and iris patterns), where used for identification purposes • Health - physical or mental • Sex life or sexual orientation • History of offences, convictions or cautions * <p><i>* Note: whilst criminal offences are not classified as 'sensitive data' within GDPR, within this policy we have included them as such, as acknowledgement of the care needed with this data set.</i></p>
Processing	Any operation or set of operations which is performed on personal data or on sets of personal data, whether or not by automated means, such as collection, recording, organisation, structuring, storage, adaptation or alteration, retrieval, consultation, use, disclosure by transmission, dissemination or otherwise making available, alignment or combination, restriction, erasure or destruction. Processing can be automated or manual.
Data Breach	A breach of security leading to the accidental or unlawful destruction, loss, alteration, unauthorised disclosure of, or access to personal data.

4. The Data Controller:

- The school collects and determines the processing for personal data relating to parents/carers, pupils, the school workforce, governors/volunteers, visitors and others; in addition as we process data on the behalf of others, we are therefore a data controller and a data processor.
- Manorcroft Primary School is registered as a data controller with the ICO and will renew this registration annually or as otherwise legally required, the registration number is: Z7374100.

5. Roles & Responsibilities:

- This policy applies to all individuals employed by our school, and to external organisations or individuals working on our behalf. Employees who do not comply with this policy may face disciplinary action.

5.1 - Governing Body

- The Governing Body has overall responsibility for ensuring that our school complies with all relevant data protection obligations.

5.2 - Data Protection Officer

- Manorcroft Primary School have appointed Grow Partners Ltd as its Data Protection Officer (DPO); the responsible contact is David Coy (david.coy@london.anglican.org or 020 3837 5145).
- They are responsible for overseeing the implementation of this policy, along with any future development of this or related policies/guidelines and reviewing our compliance with data protection law.
- Upon request, the DPO can provide an annual report of the school’s compliance status directly to the Governing Body and will report to the board their advice and recommendations on school data protection issues.
- The DPO is the named point of contact for data subjects whose data the school processes, and for the ICO.
- Full details of the DPO’s responsibilities are set out in their job description and Service Level Agreement (SLA).



5.3 - Representative of the Data Controller

- The School Business Manager (SBM) acts as the representative of the data controller on a day-to-day basis.

5.4 - All Employees

Employees (regardless of role) are responsible for:

- Collecting, storing and processing any personal data in accordance with this policy.
- Informing the school of any changes to their personal data, eg a change of address, telephone number, or bank details.
- Reporting a Data Breach, Data Right Request, or Freedom of Information Request.
- Contacting the DPO:
 - With any questions about the operation of this policy, data protection law, retaining personal data or keeping personal data secure
 - If they have any concerns that this policy is not being followed
 - If they are unsure whether or not they have a lawful basis to use personal data in a particular way
 - If they need to rely on or capture consent, draft a privacy notice/notification, or transfer personal data outside the United Kingdom.
 - Whenever they are engaging in a new activity that may affect the privacy rights of individuals
 - If they need help with any contracts or sharing personal data with third parties

6. The Data Protection Principles:

- Data protection is based on 7 principles that Manorcroft Primary School must comply with.
- These are that data must be:
 - Processed lawfully, fairly and in a transparent manner
 - Collected for specified, explicit and legitimate purposes
 - Adequate, relevant and limited to what is necessary to fulfil the purposes for which it is processed
 - Accurate and, where necessary, kept up to date
 - Kept for no longer than is necessary for the purposes for which it is processed
 - Processed in a way that ensures it is appropriately secure
- The accountability principle ties these all together by requiring an organisation to take responsibility for complying with the other six principles. Including having appropriate measures and records in place to be able to demonstrate compliance.
- This policy sets out how the school aims to comply with these key principles.

7. Processing Personal Data:

7.1 - Lawfulness, Fairness & Transparency

- We will only process personal data where we have one of 6 'lawful basis' (legal reasons) to do so under data protection law:
 - The individual (or their parent/carer when appropriate in the case of a pupil) has freely given clear **consent**
 - The data needs to be processed so that the school can **fulfil a contract** with the individual, or the individual has asked the school to take specific steps before entering into a contract
 - The data needs to be processed so that the school can **comply with a legal obligation**
 - The data needs to be processed to ensure the **vital interests** of the individual eg. to protect someone's life
 - The data needs to be processed so that the school, as a public authority, can perform a task **in the public interest**, and carry out its official functions
 - The data needs to be processed for the **legitimate interests** of the school or a third party (provided the individual's rights and freedoms are not overridden)



- For special categories of personal data, we will also meet one of the special category conditions for processing which are set out in the GDPR and Data Protection Act 2018.
- These are where:
 - The individual (or their parent/carer when appropriate in the case of a pupil) has given **explicit consent**
 - It is necessary for the purposes of carrying out the **obligations and exercising specific rights** of the controller, or of the data subject, in the field of **employment** of a data controller or of a data subject
 - It is necessary to protect the **vital interests** of the data subject
 - Processing is carried out in the course of its **legitimate activities** with appropriate safeguards by a **foundation, association or any other not-for-profit body with a political, philosophical, religious or trade union aim**
 - The personal data has manifestly been made public by the data subject
 - There is the establishment, exercise or defence of a **legal claim**
 - There are reasons of **public interest** in the area of public health
 - Processing is necessary for the purposes of preventive or occupational medicine, for the assessment of the working capacity of the employee, medical diagnosis, the provision of health or social care or treatment
 - There are archiving purposes in the **public interest**
- Where we collect personal data directly from individuals, we will provide them with the relevant information required by data protection law, in the form of a privacy notice.
- These privacy notices can be found in a location accessible and relevant to the data subjects:
 - Pupils and Parents: www.manorcroft.surrey.sch.uk
 - Staff: Civica
 - Governors: GovernorHub
 - Job Applicants: Job application pack
 - Visitors: www.manorcroft.surrey.sch.uk
 - Volunteers: available on request

7.2 - Limitation, Minimisation and Accuracy

- We will only collect personal data for specified, explicit and legitimate reasons. We will explain these reasons to the individuals when we first collect their data in our privacy notices.
- If we want to use personal data for reasons other than those given when we first obtained it, we will inform the individuals concerned before we do so, and seek consent where necessary.
- Employees must only process personal data where it is necessary in order to do their jobs.
- We will keep data accurate and, where necessary, up to date. Inaccurate data will be rectified or erased when appropriate.
- When personal data is longer required, employees must ensure it is destroyed. This will be done in accordance with Manorcroft Primary School Data Retention Policy, which states how long particular documents should be kept, and how they should be destroyed.
- Copies of the Data Retention Policy can be obtained by contacting the SBM.

8. Sharing Personal Data:

- In order to efficiently, effectively and legally function as a data controller, we are required to share information with appropriate third parties, including but not limited to situations where:
 - There is an issue with a pupil or parent/carer that puts the safety of our staff at risk
 - We need to liaise with other agencies or services - we will seek consent as necessary before doing this where possible
 - Our suppliers or contractors need data to enable us to provide services to our staff and pupils - for example, IT companies. When doing this, we will:



- Only appoint suppliers or contractors which can provide sufficient guarantees that they comply with data protection law, and have satisfactory security measures in place
- Establish a data sharing agreement with the supplier or contractor, either in the contract or as a standalone agreement, to ensure the fair and lawful processing of any personal data we share
- Only share data that the supplier or contractor needs to carry out their service, and information necessary to keep them safe while working with us
- We will also share personal data with law enforcement and government bodies where we are legally required to do so, these include but are not limited to:
 - The prevention or detection of crime and/or fraud
 - The apprehension or prosecution of offenders
 - The assessment or collection of tax owed to HMRC
 - In connection with legal proceedings
 - Where the disclosure is required to satisfy our safeguarding obligations
 - Research and statistical purposes, as long as personal data is sufficiently anonymised or consent has been provided
- We may also share personal data with emergency services and local authorities to help them to respond to an emergency situation that affects any of our pupils or staff.

9. Artificial Intelligence (AI):

- (AI) tools are now widespread and easy to access. Staff, pupils and parents/carers may be familiar with generative chatbots such as ChatGPT and Google Bard.
- Manorcroft Primary School recognises that AI has many uses to help pupils learn but also poses risks to sensitive and personal data.
- To ensure that personal and sensitive data remains secure, no one will be permitted to enter such data into unauthorised generative AI tools or chatbots. If personal and/or sensitive data is entered into an unauthorised generative AI tool Manorcroft Primary School will treat this as a data breach, and will follow the personal data breach procedure outlined in this policy

10. Transferring Data Internationally:

- We may send your information to other countries where:
 - We, or a company we work with, store information on computer servers based overseas
 - We communicate with you when you are overseas
- We conduct due diligence on the companies we share data with and note whether they process data in the UK, EEA (which means the European Union, Liechtenstein, Norway and Iceland) or outside of the EEA.
- The UK and countries in the EEA are obliged to adhere to the requirements of the GDPR and have equivalent legislation which confer the same level of protection to your personal data.
- For organisations who process data outside the UK and EEA, we will assess the circumstances of how this occurs and ensure there is no undue risk.
- Additionally, we will assess if there are adequate legal provisions in place to transfer data outside of the UK.

11. Individual Data Protection Rights:

10.1 - Access Rights

- Individuals have a right to make a 'Subject Access Request' (SAR) to access personal information that Manorcroft Primary School holds about them.
- If you do make a SAR and we do hold the information about you, we can:
 - Give you a description of it
 - Tell you why we are holding and processing it, and how long we will keep it for



- Explain where we got it from, if not from you
- Tell you who it has been, or will be, shared with
- Let you know whether any automated decision-making is being applied to the data, and any consequences of this
- NOT provide information where it compromises the privacy of others
- Give you a copy of the information in an intelligible form

10.2 - Other Rights Regarding Your Data

- A data subject may also:
 - Withdraw your consent to processing at any time, this only relates to tasks which the school relies on consent to process the data
 - Ask us to rectify, erase or restrict processing of your personal data, or object to the processing of it in certain circumstances and where sufficient supporting evidence is supplied
 - Prevent the use of your personal data for direct marketing
 - Challenge processing which has been justified on the basis of public interest, official authority or legitimate interests
 - Request a copy of agreements under which your personal data is transferred outside of the United Kingdom
 - Object to decisions based solely on automated decision making or profiling (decisions taken with no human involvement, that might negatively affect you)
 - Request a cease to any processing that is likely to cause damage or distress
 - Be notified of a data breach in certain circumstances
 - Refer a complaint to the ICO
 - Ask for your personal data to be transferred to a third party in a structured, commonly used and machine-readable format (in certain circumstances)

10.3 - Responding to Access Requests

- Manorcroft Primary School will comply with the Data Protection legislation in regard to dealing with all data requests submitted in any format, however, individuals are asked to preferably submit their request in written format to assist with comprehension. They should include:
 - Name of individual
 - Correspondence address
 - Contact number and email address
 - Details of the request
- If you would like to exercise any of the rights or requests listed above, please contact:
 - Person: School Business Manager (School Data Protection Lead)
 - Email: info@manorcroft.surrey.sch.uk
 - Tel: 01784 432155
 - Address: Manorcroft Primary School, Wesley Drive, Egham, Surrey, TW20 9LX
- If an individual receives a SAR, they must immediately forward it to the SBM.
- We reserve the right to verify the requester's identification by asking for Photo ID. If this proves insufficient then further ID may be required.
- In most cases, we will respond to requests within 1 month, as required under data protection legislation. However, we are able to extend this period by up to 2 months for complex requests or exceptional circumstances.
- If the request is manifestly unfounded or excessive, we may refuse to act on it, or charge a reasonable fee, which would take into account administrative costs.



- A request will be deemed to be manifestly unfounded or excessive if it is repetitive or asks for further copies of the same information.
- When responding to requests, we will not disclose information if it:
 - Might cause serious harm to the physical or mental health of the pupil or another individual
 - Would reveal that the child is at risk of abuse, where the disclosure of that information would not be in the child's best interests
 - Is contained in adoption or parental order records
 - Is given to a court in proceedings concerning the child
- In the event we refuse a request, we will tell the individual why, and tell them they have the right to refer a complaint to the ICO.
- Article 22 of the UK GDPR has additional rules to protect individuals from decisions made solely for the purpose of automated decision-making and profiling. The school does not carry out any automated decision-making and/or profiling on individuals.

10.4 - Children and Data Rights/Requests

- An individual's data belongs to them, therefore a child's data belongs to that child, and not the child's parents or carers.
- Children below the age of 12 are generally not regarded to be mature enough to understand their rights and the implications of invoking a data request. Therefore, for children under the age of 12, most data requests from parents or carers of pupils at the school may be granted without the express permission of the pupil. This is not a rule and a pupil's ability to understand their rights will always be judged on a case-by-case basis.
- Where a child is judged to be of sufficient age and maturity to exercise their rights and a request is invoked on their behalf, we would require them to give consent to authorise the action to be undertaken.

12. Parental Requests to see the Educational Record:

- Parents, or those with parental responsibility, have a legal right to free access to their child's educational record (which includes most information about a pupil) within 15 school days of receipt of a written request.
- Requests should be made in writing to the SBM, and should include:
 - Name of individual
 - Correspondence address
 - Contact number and email address
- If an Education Record request is received as well as a Subject Access Request, and the items requested overlap, then the school will determine which legislation is best suited to respond to them. We will inform the requester of the approach as part of the acknowledgment process.

13. Photographs & Videos:

- As part of our school activities, we may take photographs and record images of individuals within our school.
- The use of school photographs includes, but is not limited to:
 - On school displays and in printed publications, such as newsletters, magazines and brochures
 - Outside of school by external agencies and partners such as the school photographer, local and national newspapers or on approved websites
 - Online on our school website and Instagram feed
- We will obtain consent from the responsible individuals to use pupil images. When doing so we will clearly explain how the photograph and/or video will be collected and used to both the parent/carer and pupil when obtaining consent.



- Consent can be refused or withdrawn at any time. If consent is withdrawn, we will delete the photograph or video and not distribute it further.
- Parents/carers can withdraw consent by contacting the Admin Team.
- When using photographs and video we will not accompany them with any other personal information about the child, to ensure they cannot be identified.

14.Data Protection by Design & Default:

- We will put measures in place to show that we have integrated data protection in all of our data collection and processing activities. These include, but are not limited to the following organisational and technical measures:
 - Appointing a suitably qualified DPO, and ensuring they have the necessary resources to fulfil their duties and maintain their expert knowledge
 - Only processing personal data that is necessary for each specific purpose of processing, and always in line with the data protection principles set out in relevant data protection regulations
 - Completing data privacy impact assessments where the school's processing of personal data presents a high risk to rights and freedoms of individuals, and when introducing new technologies or processing tools - advice and guidance will be sought from the DPO
 - Integrating data protection into internal documents including this policy, any related policies and privacy notices
 - Periodic audits will be undertaken to monitor and review our privacy measures and make sure we are compliant
 - Maintaining records of our processing activities, including:
 - For the benefit of data subjects, making available the name and contact details of our school and DPO and all information we are required to share about how we use and process their personal data (via our privacy notices)
 - For all personal data that we hold, maintaining an internal record of the type of data, data subject, how and why we are using the data, any third-party recipients, how and why we are storing the data, retention periods and how we are keeping the data secure

15.Data Security & Storage of Records:

- We will protect personal data and keep it safe from unauthorised or unlawful access, alteration, processing or disclosure, and against accidental or unlawful loss, destruction or damage.
- Our organisational and technical measures include, but are not limited to:
 - Paper-based records and portable electronic devices, such as laptops, tablets and hard drives that contain personal data will be kept under lock and key when not in use
 - Papers containing confidential personal data will not be left out on display when not in use unless there is a compelling lawful basis to do so eg. Vital interest to display allergy information in a Medical Room
 - Passwords that are at least 8 characters long containing letters and numbers are used to access school computers, laptops and other electronic devices - staff are reminded to change their passwords at regular intervals
 - Encryption software is used to protect any devices such as Laptops, tablets and USB Devices where saving to the hard drive is enabled
 - Staff or Governors who store personal information on their personal devices are expected to follow the same security procedures as for school-owned equipment (*see IT User Agreement*)
 - Where we need to share personal data with a third party, we carry out due diligence and take reasonable steps to ensure it is stored securely and adequately protected



16. Disposal of Records:

- Personal data that is no longer needed will be disposed of securely. Personal data that has become inaccurate or out of date will be rectified or updated, unless it is no longer of use and therefore will be disposed of securely.
- For example, we will shred paper-based records, and overwrite or delete electronic files. We may also use a third party to safely dispose of records on the school's behalf. If we do so, we will require the third party to provide sufficient guarantees that it complies with data protection law and provide a certificate of destruction.
- When records are disposed of as part of the Data Retention Policy, this is then recorded on our record of destruction log.

17. Personal Data Breaches:

- The school will make all reasonable endeavours to ensure that there are no personal data breaches.
- All potential or confirmed data breach incidents should be reported to the SBM where they will be assigned a unique reference number and recorded in the school's data breach log.
- Once logged, incidents will then be investigated, the potential impact assessed, and appropriate remedial action undertaken. The DPO will be consulted as required.
- Where appropriate, we will report the data breach to the ICO and affected data subjects within 72 hours.
- The full procedure is set out in the Data Breach Procedure, which can be found on Civica.
- Examples of a Data Protection Breach include, but are not limited to:
 - Personal data being left unattended in a meeting room/in the staffroom/in the PPA Room
 - Sending information relating to a pupil or family to the wrong member of staff in school, or to the wrong parent
 - A non-anonymised dataset being published on the school website which shows the exam results of pupils eligible for the Pupil Premium
 - Safeguarding information being made available to an unauthorised person
 - The theft of a school laptop containing non-encrypted personal data about pupils

18. Training:

- All employees and governors are provided with data protection training as part of their induction process.
- Periodic refresher will be provided to adhere to ICO best practice or to respond to changes in legislation, guidance or the school's processes. Records of attendance will be kept ensuring that all data handlers receive appropriate training.

19. Monitoring Arrangements:

- The DPO is responsible for monitoring and reviewing this policy as part of the general monitoring and compliance work, they carry out.
- They will work with the SBM and the Governing Body lead to ensure that this policy remains contemporaneous and appropriate.

20. Complaints:

- We take any complaints about our collection and use of personal information very seriously. If you think that our collection or use of personal information is unfair, misleading or inappropriate, or have any other concern about our data processing, please raise this with the school in the first instance.

To make a complaint, please contact:

Person: School Business Manager (School Data Protection Lead)

Email: info@manorcroft.surrey.sch.uk



Tel: 01784 432155

Address: Manorcroft Primary School, Wesley Drive, Egham, Surrey, TW20 9LX

The complaint may be assessed by our independent Data Protection Officer (DPO):

Name: David Coy

Email: david.coy@london.anglican.org

Tel: 020 3837 5145

If you are unhappy with the school's final response, you can refer the matter to the Information Commissioner's Office (ICO):

Online: <https://ico.org.uk/concerns/>

Tel: 0303 123 1113

Address: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Policy Agreed: February 2026
Review Date: Spring Term 2028

We have carefully considered and analysed the impact of this policy on equality and the possible implications for pupils with protected characteristics, as part of our commitment to meet the Public Sector Equality Duty (PSED) requirement to have due regard to the need to eliminate discrimination, advance equality of opportunity and foster good relations.